

INDIVIDUAL PERFORMANCE MANAGEMENT
IPM EVALUATION

MOUNADEL RANIA
EMPLOYEE ID: msc91550

SHIP: MSC Magnifica

SIGN IN: 03/05/2019

SIGN OUT:
DUTY: Youth Staff

IPM:
Core Employee
SELF IPM:
STARTING DATE: 01/12/2019

COMPLETION DATE: 01/12/2019

SCORE LEGEND:


Unsatisfactory



Does Not Meet Expectations



Meets Expectations



Exceeds Expectations



Outstanding

N COMPETENCY
IPM
SELF IPM

N COMPETENCY		IPM	SELF IPM
1	Passion Always shows passion for his/her job, works with enthusiasm and strives to overcome obstacles	M	
2	Continuous Evolution Uses his/her professional skills, is open to change and participates in the implementation of innovations to support the Company's growth	M	
3	Care For People Respects all MSC Guests and colleagues regardless of gender, nationality, culture, religious belief or sexual orientation	E	
4	Family Company Shows a sense of ownership and is pro-active in all tasks. Creates a sense of family belonging for all MSC colleagues	M	
5	Equal Opportunity Is attentive and receptive, quick to learn new tasks and shows willingness to grow. Is curious and eager to learn and understand all MSC Guests and colleagues cultures	E	
6	Professional Excellence Always displays a grooming in line with our standard procedure, smiles and greets both Guests and Crew	E	
7	Professional Excellence Understands the needs and exceeds the expectations of Guests, colleagues, and third parties, taking full responsibility for their ultimate satisfaction	M	
8	Professional Excellence Facilitates working together as a team, regardless of position or department	E	
9	Professional Excellence Ensures that service material and goods are properly used and maintained to minimize wastage	M	
10	Professional Excellence Possesses good knowledge and the proper technical skills to perform his/her activities in an efficient way	M	

COMMENTS FOR EMPLOYEE

Rania is a great team member, always available to step up and help others, she has a great team spirit and she is eager to learn. Always showing sense of responsibility.

Rania is a great team member, always available to step up and help others, she has a great team spirit and she is eager to learn. Always showing sense of responsibility. Rania has always shown Positive energy, always noticed by both guests and crew members. Good administration and professional skills. She needs to improve her hosting skills from good to better to rich top of skills .

EMPLOYEE COMMENTS